

**IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF ILLINOIS  
EASTERN DIVISION**

**UNIFIED MESSAGING SOLUTIONS  
LLC,**

Plaintiff,

**v.**

**SUNTRUST BANKS, INC. and  
SUNTRUST BANK,**

Defendants.

**CIVIL CASE NO. \_\_\_\_\_**

**JURY TRIAL DEMANDED**

**COMPLAINT FOR PATENT INFRINGEMENT AGAINST  
SUNTRUST BANKS, INC. AND SUNTRUST BANK**

Plaintiff Unified Messaging Solutions LLC files this Complaint against SunTrust Banks, Inc. and SunTrust Bank (collectively, “Defendants”) for infringement of U.S. Patent No. 6,857,074 (“the ’074 patent”), U.S. Patent No. 7,836,141 (“the ’141 patent”), U.S. Patent No. 7,895,306 (“the ’306 patent”), U.S. Patent No. 7,895,313 (“the ’313 patent”), and/or U.S. Patent No. 7,934,148 (“the ’148 patent”).

**THE PARTIES**

1. Unified Messaging Solutions LLC (“Unified Messaging”) is a limited liability company organized and existing under the laws of the State of Texas, with principal places of business located in Newport Beach, California and Frisco, Texas.

2. Defendant SUNTRUST BANKS, INC. is a Georgia corporation with its principal place of business in Atlanta, Georgia. This Defendant may be served with process through its registered agent, Raymond D. Fortin, 303 Peachtree Street NE, Suite 3600, Atlanta, Georgia

30308. This Defendant does business in the State of Illinois and in the Northern District of Illinois.

3. Defendant SUNTRUST BANK is a banking subsidiary of SunTrust Banks, Inc. with its principal place of business in Atlanta, Georgia. This Defendant may be served with process through its registered agent, Corporation Service Company, 211 East 7<sup>th</sup> Street, Suite 620, Austin, Texas 78701. This Defendant does business in the State of Illinois and in the Northern District of Illinois.

### **JURISDICTION AND VENUE**

4. Unified Messaging brings this action for patent infringement under the patent laws of the United States, namely 35 U.S.C. §§ 271, 281, and 284-285, among others.

5. The United States District Court for the Northern District of Illinois has subject matter jurisdiction over the claims in this action pursuant to 28 U.S.C. §§ 1331, 1338(a), and 1367. It also has subject matter jurisdiction for pretrial proceedings pursuant to 28 U.S.C. § 1407.

6. Venue is proper in the United States District Court for the Northern District of Illinois pursuant to 28 U.S.C. §§ 1391(c) and 1400(b). On information and belief, each Defendant is deemed to reside in the Northern District of Illinois, has committed acts of infringement in the Northern District of Illinois, has purposely transacted business in the Northern District of Illinois, and/or has regular and established places of business in the Northern District of Illinois. Venue is also proper in the United States District Court for the Northern District of Illinois for pretrial proceedings pursuant to 28 U.S.C. § 1407.

7. Each Defendant is subject to the United States District Court for the Northern District of Illinois's specific and general personal jurisdiction pursuant to due process and/or the

Illionis Long Arm Statute, due at least to their substantial business in this State and judicial district, including: (A) at least part of their infringing activities alleged herein; and (B) regularly doing or soliciting business and, accordingly, deriving substantial revenue from goods and services provided to Illinois residents. With regards to pretrial proceedings, each Defendant is also subject to the United States District Court for the Northern District of Illinois's specific and general personal jurisdiction pursuant to 28 U.S.C. § 1407.

### **COUNT I**

#### **(INFRINGEMENT OF U.S. PATENT NO. 6,857,074)**

8. Unified Messaging incorporates paragraphs 1 through 7 herein by reference.

9. Unified Messaging is the exclusive licensee of the '074 patent, entitled "Systems and Methods for Storing, Delivering, and Managing Messages," with ownership of all substantial rights in the '074 patent, including the right exclude others and to enforce, sue and recover damages for past and future infringement. A true and correct copy of the '074 patent is attached as Exhibit A.

10. The '074 patent is valid, enforceable and was duly issued in full compliance with Title 35 of the United States Code.

11. Defendants have infringed and continue to infringe one or more claims of the '074 patent in this judicial district and elsewhere in Illinois and the United States, including at least claims 1 and 4, without the consent or authorization of Unified Messaging, by or through their making, having made, offer for sale, sale, and/or use of the patented systems and methods for storing, delivering, and managing messages through operation of various web-based messaging service(s) via their website(s) and/or attendant web server(s).

12. More particularly, Defendants have committed direct infringements as alleged in Count I, at least through operation of their “Secure Message Center” feature of their online banking offerings accessible through their website, [www.suntrust.com](http://www.suntrust.com).

13. Unified Messaging has been damaged as a result of Defendants’ infringing conduct described in this Count I. Defendants are, thus, liable to Unified Messaging in an amount that adequately compensates it for Defendants’ infringements, which, by law, cannot be less than a reasonable royalty, together with interest and costs as fixed by this Court under 35 U.S.C. § 284.

## **COUNT II**

### (INFRINGEMENT OF U.S. PATENT NO. 7,836,141)

14. Unified Messaging incorporates paragraphs 1 through 7 herein by reference.

15. Unified Messaging is the exclusive licensee of the ’141 patent, entitled “Systems and Methods for Storing, Delivering, and Managing Messages,” with ownership of all substantial rights in the ’141 patent, including the right exclude others and to enforce, sue and recover damages for past and future infringement. A true and correct copy of the ’141 patent is attached as Exhibit B.

16. The ’141 patent is valid, enforceable and was duly issued in full compliance with Title 35 of the United States Code.

17. Defendants have directly and/or indirectly infringed and continue to directly and/or indirectly infringe one or more claims of the ’141 patent in this judicial district and elsewhere in Illinois and the United States, including at least claims 21, 24, and 29, without the consent or authorization of Unified Messaging, by or through their making, having made, offer for sale, sale, and/or use of the patented systems and methods for storing, delivering, and

managing messages through operation of various web-based messaging service(s) via their website(s) and/or attendant web server(s).

18. More particularly, Defendants have committed direct infringements as alleged in Count II, at least through operation of their “Secure Message Center” feature of their online banking offerings accessible through their website, [www.suntrust.com](http://www.suntrust.com).

19. In the alternative, Defendants have committed indirect infringements as alleged in Count II at least through their inducing and/or contributing to the infringements of their customers via their “Secure Message Center” feature. Defendants have possessed knowledge of the ’141 patent since at least the time of service of this Complaint. Defendants have known or should have known that their actions would induce or contribute to actual infringement by their customers. Defendants have specifically intended for their customers to use the “Secure Message Center” feature in a manner that infringes at least claims 21, 24, and 29 of the ’141 patent by instructing and/or encouraging the customers to use the “Secure Message Center” feature.

20. Unified Messaging has been damaged as a result of Defendants’ infringing conduct described in this Count II. Defendants are, thus, liable to Unified Messaging in an amount that adequately compensates it for Defendants’ infringements, which, by law, cannot be less than a reasonable royalty, together with interest and costs as fixed by this Court under 35 U.S.C. § 284.

### **COUNT III**

(INFRINGEMENT OF U.S. PATENT NO. 7,895,306)

21. Unified Messaging incorporates paragraphs 1 through 7 herein by reference.

22. Unified Messaging is the exclusive licensee of the '306 patent, entitled "Systems and Methods for Storing, Delivering, and Managing Messages," with ownership of all substantial rights in the '306 patent, including the right exclude others and to enforce, sue and recover damages for past and future infringement. A true and correct copy of the '306 patent is attached as Exhibit C.

23. The '306 patent is valid, enforceable and was duly issued in full compliance with Title 35 of the United States Code.

24. Defendants have directly and/or indirectly infringed and continue to directly and/or indirectly infringe one or more claims of the '306 patent in this judicial district and elsewhere in Illinois and the United States, including at least claims 5, 25, 37, and 40, without the consent or authorization of Unified Messaging, by or through their making, having made, offer for sale, sale, and/or use of the patented systems and methods for storing, delivering, and managing messages through operation of various web-based messaging service(s) via their website(s) and/or attendant web server(s).

25. More particularly, Defendants have committed direct infringements as alleged in Count III, at least through operation of their "Secure Message Center" feature of their online banking offerings accessible through their website, [www.suntrust.com](http://www.suntrust.com).

26. In the alternative, Defendants have committed indirect infringements as alleged in Count III at least through their inducing and/or contributing to the infringements of their customers via their "Secure Message Center" feature. Defendants have possessed knowledge of the '306 patent since at least the time of service of this Complaint. Defendants have known or should have known that their actions would induce or contribute to actual infringement by their customers. Defendants have specifically intended for their customers to use the "Secure

Message Center” feature in a manner that infringes at least claims 5, 25, 37, and 40 of the ’306 patent by instructing and/or encouraging the customers to use the “Secure Message Center” feature.

27. Unified Messaging has been damaged as a result of Defendants’ infringing conduct described in this Count III. Defendants are, thus, liable to Unified Messaging in an amount that adequately compensates it for Defendants’ infringements, which, by law, cannot be less than a reasonable royalty, together with interest and costs as fixed by this Court under 35 U.S.C. § 284.

#### **COUNT IV**

##### **(INFRINGEMENT OF U.S. PATENT NO. 7,895,313)**

28. Unified Messaging incorporates paragraphs 1 through 7 herein by reference.

29. Unified Messaging is the exclusive licensee of the ’313 patent, entitled “Systems and Methods for Storing, Delivering, and Managing Messages,” with ownership of all substantial rights in the ’313 patent, including the right exclude others and to enforce, sue and recover damages for past and future infringement. A true and correct copy of the ’313 patent is attached as Exhibit D.

30. The ’313 patent is valid, enforceable and was duly issued in full compliance with Title 35 of the United States Code.

31. Defendants have directly and/or indirectly infringed and continue to directly and/or indirectly infringe one or more claims of the ’313 patent in this judicial district and elsewhere in Illinois and the United States, including at least claims 10 and 11, without the consent or authorization of Unified Messaging, by or through their making, having made, offer for sale, sale, and/or use of the patented systems and methods for storing, delivering, and

managing messages through operation of various web-based messaging service(s) via their website(s) and/or attendant web server(s).

32. More particularly, Defendants have committed direct infringements as alleged in Count IV, at least through operation of their “Secure Message Center” feature of their online banking offerings accessible through their website, [www.suntrust.com](http://www.suntrust.com).

33. In the alternative, Defendants have committed indirect infringements as alleged in Count IV at least through their inducing and/or contributing to the infringements of their customers via their “Secure Message Center” feature. Defendants have possessed knowledge of the ’313 patent since at least the time of service of this Complaint. Defendants have known or should have known that their actions would induce or contribute to actual infringement by their customers. Defendants have specifically intended for their customers to use the “Secure Message Center” feature in a manner that infringes at least claims 10 and 11 of the ’313 patent by instructing and/or encouraging the customers to use the “Secure Message Center” feature.

34. Unified Messaging has been damaged as a result of Defendants’ infringing conduct described in this Count IV. Defendants are, thus, liable to Unified Messaging in an amount that adequately compensates it for Defendants’ infringements, which, by law, cannot be less than a reasonable royalty, together with interest and costs as fixed by this Court under 35 U.S.C. § 284.

## **COUNT V**

(INFRINGEMENT OF U.S. PATENT NO. 7,934,148)

35. Unified Messaging incorporates paragraphs 1 through 7 herein by reference.

36. Unified Messaging is the exclusive licensee of the ’148 patent, entitled “Systems and Methods for Storing, Delivering, and Managing Messages,” with ownership of all substantial



rights in the '148 patent, including the right exclude others and to enforce, sue and recover damages for past and future infringement. A true and correct copy of the '148 patent is attached as Exhibit E.

37. The '148 patent is valid, enforceable and was duly issued in full compliance with Title 35 of the United States Code.

38. Defendants have directly and/or indirectly infringed and continue to directly and/or indirectly infringe one or more claims of the '148 patent in this judicial district and elsewhere in Illinois and the United States, including at least claims 1, 7, 39, 90, 140, and 147 without the consent or authorization of Unified Messaging, by or through their making, having made, offer for sale, sale, and/or use of the patented systems and methods for storing, delivering, and managing messages through operation of various web-based messaging service(s) via their website(s) and/or attendant web server(s).

39. More particularly, Defendants have committed direct infringements as alleged in Count V (including at least claims 1, 7, 39, 90, 140, and 147), through operation of their "Secure Message Center" feature of their online banking offerings accessible through their website, [www.suntrust.com](http://www.suntrust.com).

40. Additionally, Defendants have committed direct infringements as alleged in Count V (including at least claims 1, 7, 90, and 140), through operation of their "Online Statements" feature of their online banking offerings accessible through their website, [www.suntrust.com](http://www.suntrust.com).

41. In the alternative, Defendants have committed indirect infringements as alleged in Count V at least through their inducing and/or contributing to the infringements of their customers via their "Secure Message Center" and/or "Online Statements" features. Defendants

have possessed knowledge of the '148 patent since at least the time of service of this Complaint. Defendants have known or should have known that their actions would induce or contribute to actual infringement by their customers. Defendants have specifically intended for their customers to use the "Secure Message Center" and/or "Online Statements" features in a manner that infringes at least claims 1, 7, 39, 90, 140, and 147 of the '148 patent by instructing and/or encouraging the customers to use the "Secure Message Center" and/or "Online Statements" features.

42. Unified Messaging has been damaged as a result of Defendants' infringing conduct described in this Count V. Defendants are, thus, liable to Unified Messaging in an amount that adequately compensates it for Defendants' infringements, which, by law, cannot be less than a reasonable royalty, together with interest and costs as fixed by this Court under 35 U.S.C. § 284.

### **JURY DEMAND**

Unified Messaging hereby requests a trial by jury pursuant to Rule 38 of the Federal Rules of Civil Procedure.

### **PRAYER FOR RELIEF**

Unified Messaging requests that the Court find in its favor and against Defendants, and that the Court grant Unified Messaging the following relief:

- a. Judgment that one or more claims of the '074, '141, '306, '313, and '148 patents have been infringed, either literally and/or under the doctrine of equivalents, by Defendants;
- b. Judgment that Defendants account for and pay to Unified Messaging all damages to and costs incurred by Unified Messaging because of Defendants' infringing activities and other conduct complained of herein;

- c. Judgment that Defendants account for and pay to Unified Messaging a reasonable, on-going, post-judgment royalty because of Defendants' infringing activities and other conduct complained of herein;
- d. That Unified Messaging be granted pre-judgment and post-judgment interest on the damages caused by Defendants' infringing activities and other conduct complained of herein; and
- e. That Unified Messaging be granted such other and further relief as the Court may deem just and proper under the circumstances.

**Dated: January 16, 2013**

Respectfully submitted,

/s/ Timothy E. Grochocinski

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